

To stop continuous blinking LEDs on battery packs or resolve charging issues, those batteries likely need to be reset. Try downloading the Beam Scanner App (you can do this on just one phone if you'd like and use that with all the blinking batteries) at: <https://itunes.apple.com/us/app/beam-scanner/id1062354703?mt=8>

Then, when the iPhone is seated in the Beam and you are connected you should see a screen similar to what's. Press the "reset battery" button at the bottom of the screen, sometimes you will have to press it a couple of times for the battery to respond. Once it says it has reset, place it in the charge dock for 30 seconds and it should be working again. It should then be able to operate normally and charge the phone properly.

