

IMPACT BRIEF

CLIENT:

Main Line Health (MLH)

Bryn Mawr Hospital, Bryn Mawr Rehab Hospital, Paoli Hospital, Lankenau Medical Center, Riddle Hospital

DESCRIPTION:

Main Line Health is a non-profit, comprehensive health system serving portions of Philadelphia and its western suburbs. Main Line Health's commitment – to deliver advanced medicine to treat and cure disease while also playing an important role in prevention and disease management as well as training physicians and other health care providers – reflects MLH's intent to develop and deliver evidence-based care and best practices. More than 10,000 employees and 2,000 physicians care for patients throughout the System, dedicated to advancing patient-centered care, education and research to help our community stay healthy.

CLIENT NEEDS:

Increased patient loads, reductions in medical reimbursements and ever-changing medical technologies create a challenging operating environment for our nation's health systems. The challenges of treatment goals coupled with financial constraints require best practices using proven, 100% reliable technologies. MLH's nursing department needed a better way to record patient data bedside and in-home, precisely and in compliance with HIPAA.

The transport department needed to dispatch personnel and track patient movement throughout the hospital. After a lengthy study, MLH decided to deploy iPhones and iPads to support their clinical departments. MLH however needed outside guidance with device deployment expertise to help create the framework for success. Future deployments will include respiratory therapy and patient care technicians.

SOLUTION & IMPACTS:

MLH was referred to iBusiness Technologies by Apple. iBusiness Technologies guided the customer through planning for their 1000 devices, handled the customer's device deployment and provides certain hardware support with depot services for immediate replacement of damaged devices.

Now the nursing staff can perform critical nursing workflows at the patient bedside using Apple iPhones which have been secured by iBusiness Technology. The patient data feeds directly into MLH's Epic EMR to help patients to support and advance treatment goals. Patient transport is handled more efficiently to minimize patient wait time and optimize diagnostic equipment utilization.



SOLUTION SUMMARY:

PRODUCT & SERVICE MIX:

iPhones
iPads
AppleCare
DEP
MDM

APPLE BUSINESS TEAMS:

Suburban Square, PA
Elk Grove, CA

SOLUTION PARTNER:

iBusiness Technologies
New York • Chicago • Philadelphia